Access Statement for New Walk Museum and Art Gallery

This access statement does not contain personal opinions as to our suitability for those with disabilities, but aims to accurately describe the facilities and services that we offer all our visitors.

An appendix of museum images can be found below.

Introduction

The museum is situated within the historic, pedestrianised, New Walk area of the city. It hosts a wide range of temporary and permanent exhibitions including work from local and international artists.

An informative display that outlines the history of New Walk Museum and Art Gallery can be found in the main area of the museum.

The New Walk Museum and Art Gallery has a regular events programme and has many rooms to hire. The museum is available for private hire including areas for civil ceremonies.

Pre Arrival

For full details and maps of how to reach us please see the directions section of our website, alternatively you can plan your journey by car or public
transport using [www.transportdirect.info](http://www.transportdirect.info); simply enter your postcode and ours, which is **LE1 6TR** to get directions.

The nearest railway station is a 5 minute walk away on London Road. Taxis are available at the station. If you require an accessible taxi you can book this in advance on 0116 251 5105

New Walk Museum and Art Gallery is located in Leicester City Centre on New Walk. The museum is located on the outskirts of the city centre, there is a small car park located on the site which can be accessed via Princess Road West. There is on street parking available on West Street and Princess Road West.

For more details including local bus information please visit [Google Maps](http://maps.google.com). To plan your journey to Leicester please visit [Leicester travel pages](http://leicester.gov.uk/leisure-and-culture/museums-and-galleries/our-venues).

**Car Parking & Arrival**

New Walk Museum car park can be access from Princes Road East. The car park consists of the following

- 1 Bike park
- 2 disabled Bays
- 18 car parking spaces

On arrival, if the two disabled bays are occupied, please ring the museum’s reception (0116 2254900) who will be able to advise if alternative parking at the front of the museum is available. The two disabled bays can be found by entering the car park, going straight to the end and then turning left.

Visitors can be dropped off near the wrought iron gates at the far end of the car park (pictured below)

**Main Entrance & Reception**

New Walk Museum and Art Gallery is accessible from the main entrance (on New Walk) on the ground floor. There is a ramp that allows wheelchair users to enter the site. There are two glass doors on entry that will automatically open

- The main entrance door opens up to 58 inches
- The outer glass door opens up to 43 inches
- The inner glass door opens to 51 inches
The reception area leads you to the first floor using the stairs or to the main ground floor of the museum.

The ground floor of the museum is level, except for the access to the Ancient Egypt gallery where there are two accesses, one via a ramp and the other via three steps.

There is a hearing loop in our Victorian Art Gallery and Audio guides for our Picasso exhibition. The following areas have WiFi:

- Café
- Lord Mayors Room
- Victorian Art Gallery
- Dinosaur Gallery
- Reception foyer

There is a wheelchair loan available for inside the museum.

**Attractions & Displays- Ground Floor**

- Shop
- Café
- Dinosaur Gallery
- Corridor showing history of New Walk Museum and Art Gallery (The Wall)
- Accessible toilets
- Toilets
- Corridor leading to Victorian Art Gallery
- Ancient Egypt Gallery
- The Den
  - Wild Space
- Victorian Art Gallery, this has a stage which is accessed by four steps.
- Three adjoining galleries (7,8,9) for temporary exhibitions
- 2 meeting rooms (Council Room and Lord Mayors Room)

The ground floor is mainly wooden, however there is carpeting in the corridor leading to the Victorian Art Gallery and the Ancient Egypt Gallery. The Wild Space area has a multi-surface floor made up of wooden flooring, vinyl and carpet.

**Attractions & Displays- First Floor**

- Gallery for temporary exhibitions
- German Expression Exhibition
- Picasso Exhibition
- Arts and Crafts Exhibition
- World Arts Exhibition

Access to the first floor is via a lift or using the stairs at the reception. There are 27 steps to the first floor.

Wheelchair access to the 1st floor is presently 2 wheelchair users
A Personal Emergency Evacuation Plan will need to be completed before accessing the first floor.

The first floor has wooden flooring, except in the World Arts Gallery which is carpeted.

**Public Toilets**

New Walk Museum and Gallery has one accessible toilet, a ladies and a gents all situated on the ground floor at the rear of the museum.

The accessible toilet requires a Radar key which can be collected from the reception. The lock mechanism requires the user to close door and turn handle up to lock, to unlock the handle needs to be placed in the downward postition.

The sink in the accessible toilet is fitted with a lever tap, mirror and hand drier. There is an audible alarm fitted in the accessible toilet for anyone requiring assistance.

**Additional information**

- Assistance dogs are welcome and water can be provided upon request.
- Selected staff have received disability training.
- Evacuation procedures are in place and can be made available on request. Evac Chairs are located on the ground floor and Ibex chairs are located on the first floor.
- Staff undertake regular Health and Safety training
Contact Information

**Address:** New Walk Museum and Art Gallery, 53 New Walk, New Walk, Leicester, LE1 7EA

**Telephone:** 0116 225 4900

**Email:** museums@leicester.gov.uk

**Web:** [www.leicester.gov.uk/museums](http://www.leicester.gov.uk/museums)
Main Entrance

Reception
Shop

Cafe

Dinosaur Gallery

Corridor to toilets (The Wall)

Accessible toilet
Corridor to Victorian Art Gallery

Ancient Egypt Gallery

The Den

Wildspace
Victorian Art Gallery

Temporary Galleries (7, 8, 9)

Lord Mayors Room – Meeting Room

Council Room – Meeting Room
Lift (Ground Floor)

Lift (First Floor)

Gallery 11 – Temporary exhibition space.
German Expressionism

Picasso Ceramics

Arts and Crafts Gallery

World Arts
First Floor Foyer

Evac Chair (Ground Floor)

Ibex Chair (First Floor)