

Methodology for calculations

File used: staff panel results lyons 0406.xls – sent by D.Turner

This file contained some of the aggregated data.

We incorporated all of the 'don't know' responses into the total response rate. For each response, a percentage value was calculated. The calculated response values have been used in the report.

Calculation for %

$(100/\text{number of respondents}) \times \text{response}$

Percentages have been rounded up where they are .5 or above, and down where the number is .4 or below.

Question 1

Removed all the top figures with no entries beside them i.e. the top entry has no description.

We aggregated responses which were written in different type case e.g. 'Fire Brigade' was aggregated with 'fie brigade'

Similar responses were also aggregate e.g. 'Fire Brigade' and 'fire service'.

Question 2

This question had very little repetition in terms of response. Many of the answers were individual. As such, those that were similar were grouped together, with only the top three being referenced in the document.

Question 3

The non responses have not been provided for this question, as this was about selecting an individual answer.

The files used for this was 'original staff panel.xls'

Question 3a

The responses for this question were similar. As such, we grouped together all of the similar responses. The document provides feedback for the highest number of similar responses.

Question 4

The non responses have not been provided for this question, as this was about selecting an individual answer.

The files used for this was 'original staff panel.xls'

Other services please state

9 comments were made. These comments have been incorporated into the text.

Question 5

A table has been produced containing percentage response for each option provided in the questionnaire along with non-responses.

Question 6

A table has been produced showing the percentage response rate.

Question 6a

The responses were similar. As such, we grouped together all of the similar responses. The document provides feedback for the highest number of similar responses.

Question 7

No data has been provided for questions 7 or 7a. We therefore are unable to provide any data for this information.

Question 7a

No data has been provided for questions 7 or 7a. We therefore are unable to provide any data for this information.