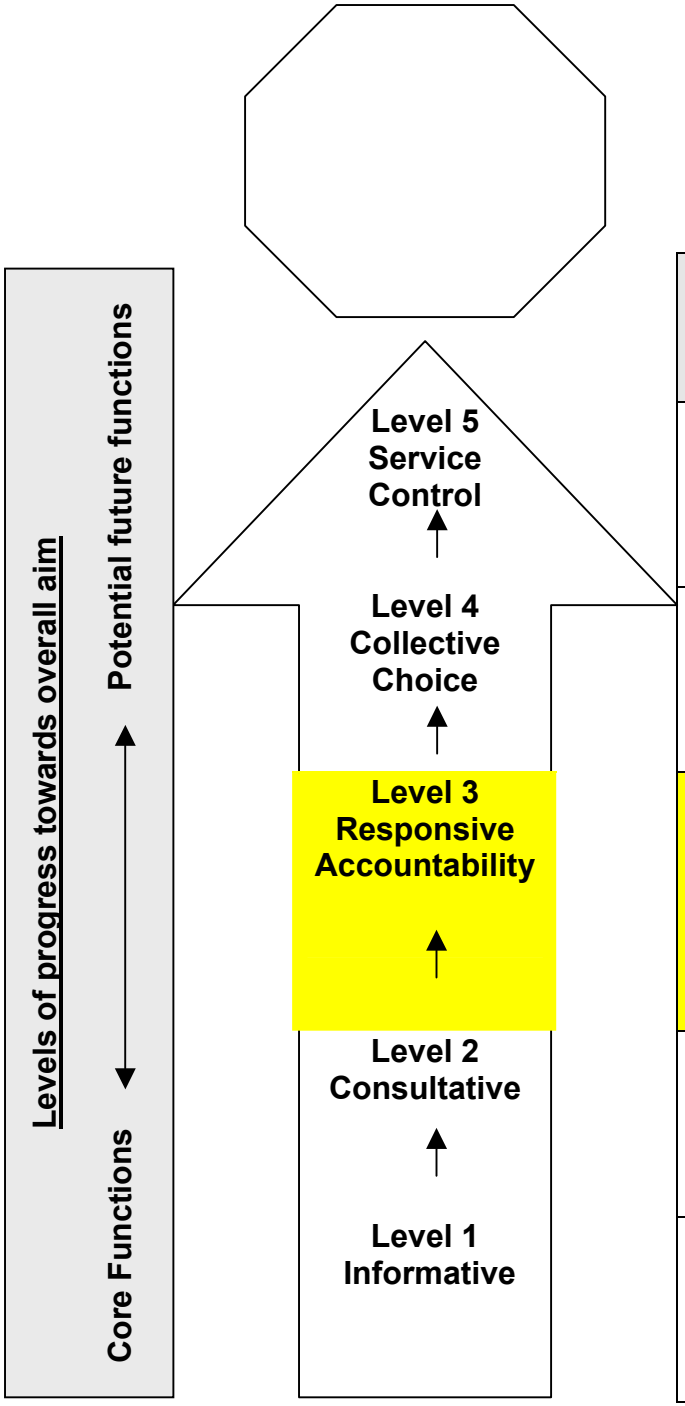
The Wolverhampton Model - Towards effective Local Area and Neighbourhood Arrangements



What needs to happen at each level of the model?	What can the Community expect?
Service Providers and community collectively empowered to control service delivery locally	Reshaped or locally commissioned additional services to meet local need; Local responsibility for/ownership of local assets where appropriate; Local responsibility for budgets where this is delegated.
Service Providers and community collectively discuss and influence individual provider's plans for service delivery	Choice for community between locally appropriate options available from Service Providers; Community can 'trigger' action by Service Providers;
Service Providers and community views are collectively and actively represented in order to exert greater influence on delivery	community; Community involved in agreeing a 'Local Action Plan', which sets joint targets for local delivery; Community to agree neighbourhood contracts with Service Providers to ensure local delivery is in line with agreed 'Local Action Plan'.
Opportunity for Service Providers and community to individually respond to information in order to seek to influence service delivery	More formal mechanisms for engaging and consulting communities about services; Mechanisms adhere to the key principles for neighbourhood arrangements (see over-page).
Service Providers and community share information about what local needs are and about what public services are doing to meet those needs	Communication between Service Providers and the community